



COMPANY PROFILE: AGS



You deserve the best



You deserve the best

AGS, A Global Company

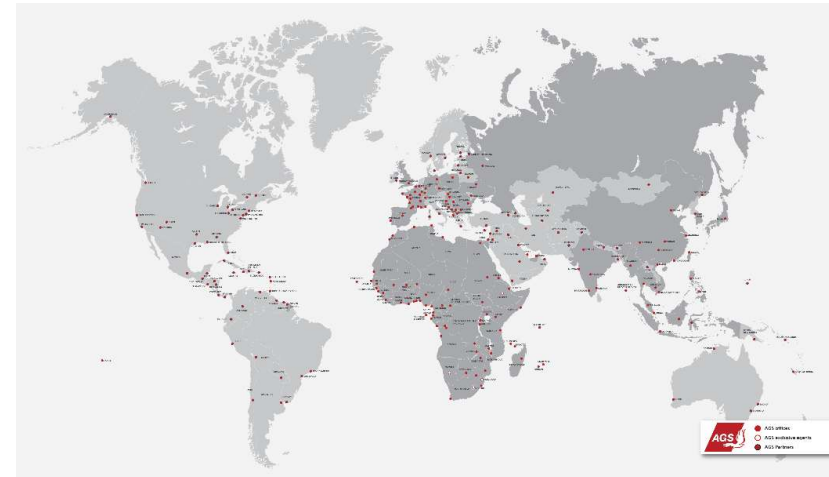
AGS was founded in 1974. Over the last 43 years, the Group has established a network of 140 locations covering 94 countries throughout Europe, Africa, Asia, the Caribbean and the Middle East.

AGS offers a complete single relocation solution for local, national and international moves to and from anywhere in the world. We offer tailored relocation services that ensure the success of our clients' missions. We offer records management services, on par with the highest of international standards, that ensure our clients records are safe and easily accessible.

The Group's clients include corporate executives, diplomats and civil servants as well as private individuals of all nationalities.

Every branch in the Group is wholly owned by MOBILITAS, AGS' holding company. This means that each branch or office can, at any moment, call upon the logistical, financial and human resource support of the entire Group.

For those countries where AGS is not physically present, the Group has a well established and reputable global agent network in place. Its partners are selected according to strict quality and reliability criteria, ensuring the highest quality of service through stringent standards and external audits.



140 locations in 94 countries

01 A global company

02 Technology

03 Quality

04 Services

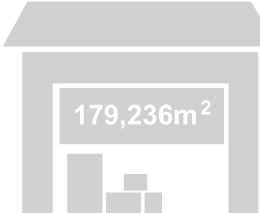
05 Responsible Business

06 Why choose AGS?

€ **TURNOVER:**
307 061 034

STAFF:

 X
204


179,236m²

 **GLOBAL REACH**



You deserve the best

Innovative and advanced – simplifying processes through technology

Information is vital in our fast paced, modern world and AGS has ensured access to cutting edge technology and state-of-the-art systems in every process. Speed and efficiency of communications determine outcomes in terms of cost and time savings, as well as quality, and so our Group has made substantial investments in our Information Technology Systems and the staff that operate them. Our technological efforts include user-friendly tracking systems for removals and relocations, meticulous document storage management systems for records management, advanced reporting systems and highly secure networks ensuring absolute confidentiality and ultimate data protection.

01 A global company

02 Technology

03 Quality

04 Services

05 Responsible Business

06 Why choose AGS?



HIGHLY SECURE

Advanced systems ensure the ultimate in data protection and information security. Password protection, firewalls, identification procedures, regular back-ups, strategically located servers and a team of experts are some of the data security measures in place.



REALTIME IN ANY LOCATION

All information relevant to the customer is easily accessible from a user friendly, password protected portal for removals and relocations. State-of-the-art document management systems ensure accurate and reliable records are kept that are easily accessible.



CUSTOMISED REPORTING

Online reporting on any aspect of your service. Customizable reports where the customer can decide frequency, content, format and relevant information. Staying informed ensures good decision-making and successful strategizing.



You deserve the best

Global market leader providing high quality services

AGS is committed to providing consistent quality service throughout our worldwide locations, from the very first contact to the completion of services.

- All AGS branches work in compliance with the ISO 9001:2008 standard
- 31 AGS branches have been awarded FAIM accreditation by FIDI
- The AGS Group has been awarded the FIDI Platinum Award in 2017 in recognition for driving and promoting industry knowledge amongst our employees.
- We follow EURA standards in our relocation services
- We follow PRISM standards in all records management services
- The partners we work with comply with our high standards of performance and the strict terms of our Service Level Agreement.

01 A global company

02 Technology

03 Quality

04 Services

05 Responsible Business

06 Why choose AGS?





You deserve the best

Services

Offering a full host of Removals, Relocation and Records Management Services to cater to any need, we offer a single source service which saves time and money, but still delivers results. We pool our knowledge and skills, learnt at individual branches and shared throughout the group, to ensure international standards in service delivery. Each service is fine-tuned and fully researched to ensure it is offered up to optimal level and a true reflection of the highest standards of service within the industry.

01 A global company

02 Technology

03 Quality

04 Services

05 Responsible Business

06 Why choose AGS?



Removals

RELIABLE AND TRUSTWORTHY

Modern storage facilities, reliable fleets, advanced packing materials and skilled employees ensure that items are moved and stored safely and securely, to or from anywhere on the globe. As specialists we can offer hassle-free and trustworthy removals services.

HOUSEHOLD GOODS REMOVALS – OFFICE REMOVALS – LONG AND SHORT TERM STORAGE – ART MOVES – PET MOVES - CUSTOMS CLEARANCE AND FORWARDING



Relocation

STRESS-FREE INTEGRATION

We ensure your employee is integrated into their new environment rapidly and with the least possible amount of stress, thus ensuring the success of your mission. Local knowledge and global experience result in your perfect relocation solution.

VISA AND IMMIGRATION SERVICES – ORIENTATION SERVICES - TENANCY MANAGEMENT – SCHOOL SEARCH – HOME SEARCH – LANGUAGE AND CULTURAL TRAINING – DEPARTURE SERVICES – SPOUSAL SUPPORT



Records Management

EASE OF ACCESS

Your records are organized in a logical manner to ensure ease of access and stored in a modern warehouse to ensure safekeeping and preservation. Cutting edge technology and highly educated archivists ensure a quality records management service is delivered.

PHYSICAL AND ELECTRONIC ARCHIVING – IMAGING – DIGITALISATION – HERITAGE DOCUMENTATION – AUDITING, TRAINING AND CONSULTING



You deserve the best

A responsible business – AGS is committed to supporting the UN Global Compact

AGS commits to responsible business practices linked to the principles of sustainable development, which considers social as well as environmental responsibilities in the countries in which we operate. As part of this commitment, AGS was the first removals company to join the UN Global Compact and commit to supporting the Ten Principles of the UN Global Compact under 4 categories:



- 01 A global company
- 02 Technology
- 03 Quality
- 04 Services
- 05 **Responsible Business**
- 06 Why choose AGS?



ENVIRONMENT CONSERVATION

Preserving and caring for the environment is both a moral imperative and part and parcel of sound business practices. We recognise that we have a role to play in both managing our environmental impact and communicating good environmental practice to our staff and stakeholders. Over 4 decades we have developed and rolled out initiatives which minimize the environmental impact of our business and promote environmental awareness.



One International Move with AGS = One Tree Planted

Initiatives:
ISO 14001 Quality Management System

One move = one tree



HUMAN RIGHTS

AGS understands that operating in communities and countries is a privilege. We also recognise that the success of business is embedded in the progress of society. We therefore see our support of international human rights and investment in communities as designed for the long-term success of both our society and our company.

Initiatives:

AGS Code of Conduct
Local CSR Initiatives



FAIR LABOUR STANDARDS

With a focus on high quality and customer service, AGS fully recognises the importance of well trained and highly motivated staff as making the critical difference to our customers. In addition we are committed to ensuring the health and safety of all our employees and to encouraging and facilitating social dialogue as a catalyst for progress and efficiency.

Initiatives:

Health and Safety Manual
Diversity Charter
Personalised staff training programmes



ANTI-CORRUPTION

AGS operates in multiple global locations and is committed to working against corruption. As part of this commitment, all AGS locations have signed the AGS Code of Conduct and, in addition, we are asking our suppliers to agree to a Supplier Code of Conduct.

Initiatives:

Supplier Code of Conduct
Supplier Assessment
Anti-Bribery & Corruption staff training
SLA's



You deserve the best

Why choose AGS?

You deserve the best.

Choose AGS for:

- A global company with extensive resources
- Over 4 decades of experience
- Near universal ISO 9001:2008 quality accreditation
- Financial strength of an international group
- Personalised service
- Award-winning investments in training
- Enduring commitment to green-friendly initiatives
- Global account management expertise gained from working for some of the world's most demanding organisations and individuals
- Single source service but still with in depth technical expertise - Tailored relocation packages, reliable removals services and efficient records management systems

01 A global company

02 Technology

03 Quality

04 Services

05 Responsible Business

06 Why choose AGS?

